

Individual application for Multiply Engage Plus

Email this completed and signed form to MultiplyNewBusiness@momentum.co.za or for more information call 0861 88 66 00.

Immediate membership start date Future membership start date - -

Name of medical scheme

Medical scheme membership number Date of birth - -

Section 1: Member personal information (All fields are compulsory)

Main member

Title Initial/s First name

Surname

ID number Date of birth - -

Gender Male ☐ Female ☐

Required for passport holders only

Passport number Date of issue - -

Expiry date - -

Country of issue

Nationality

Tax reference number Tax residence country

Cellphone number Telephone

Email address

Residential address

Postal code

Please note: We will use your cellphone number and email address to communicate with you in English.

Disclaimer notice

Multiply is a voluntary wellness and rewards programme, independently administered by Momentum Multiply (Pty) Ltd. It is not medical scheme cover, as contemplated in the Medical Schemes Act 131 of 1998 nor is it a health insurance product, as contemplated under the Long-term Insurance Act 52 of 1998 or the Short-term Insurance Act 53 of 1998. Participation in Multiply is not required for membership of any medical scheme or health insurance product.

Partner (All fields are compulsory)

Note: The contact details cannot be the same as that of the main member.

TitleInitial/sFirst name

Surname

ID numberDate of birth

D

D

-

M

M

-

Y

Y

Y

Y

Gender

Male

Female

Required for passport holders only

Passport numberDate of issue

D

D

-

M

M

-

Y

Y

Y

Y

Expiry date

D

D

-

M

M

-

Y

Y

Y

Y

Country of issue

Nationality

Tax reference numberTax residence country

Cellphone numberTelephone

Email address

Dependants

Note: Please complete all fields for each dependant.
I confirm that I am the parent/guardian of any minor/s.

First name

1.

Surname if different to main member

ID numberDate of birth

D

D

-

M

M

-

Y

Y

Y

Y

Passport number (if applicable)Gender

Male

Female

Country of issueRelationship to main member

First name

2.

Surname if different to main member

ID numberDate of birth

D

D

-

M

M

-

Y

Y

Y

Y

Passport number (if applicable)Gender

Male

Female

Country of issueRelationship to main member

First name

3.

Surname if different to main member

ID numberDate of birth

D

D

-

M

M

-

Y

Y

Y

Y

Passport number (if applicable)Gender

Male

Female

Country of issueRelationship to main member

First name

4.

Surname if different to main member

ID numberDate of birth

D

D

-

M

M

-

Y

Y

Y

Y

Passport number (if applicable)Gender

Male

Female

Country of issueRelationship to main member

Section 2: Banking details for membership fees (Multiply does not collect from credit card accounts.)

Name of account holder																													
Name of financial institution																													
Account number																													
Branch name																													
Account type	Current	☐	Savings	☐	Transmission	☐	Branch code																						
Deduction date			-			-																							
I undertake to inform Multiply of any change in my bank details and I authorise Multiply to verify such bank details with the bank.																													
I accept that Multiply may debit my account on a date other than specified should the chosen date fall on a weekend or public holiday.																													
Name of authorised signatory																													
Signature of account holder or authorised signatory														Date			-			-									

Section 3: Membership fees for 2026

Monthly membership fees will be determined in accordance with your family composition.

Main member	☐	R195
Partner/spouse	☐	R89
Adult dependant (18+)	☐	R39
Child dependant (younger than 18 years)	☐	R15

Section 4: Acknowledgement of terms and conditions for Multiply

- I, the main member, hereby apply for my dependants and I to join Multiply Engage Plus which is administered by Momentum Multiply (Pty) Ltd (Multiply) and agree that I and my dependants will be bound by the terms and conditions and rules thereof.
- Multiply reserves the right to amend its rules and benefits unilaterally. A copy of the terms and conditions, and a copy of the rules can be obtained from support.multiply.co.za/hc/en-za/articles/8745155799581-Momentum-Multiply-general-programme-rules, alternatively from the Multiply client contact centre on 0861 88 66 00.
- I confirm that I have read and understood the terms and conditions and rules applicable to participation in the Multiply programme, both for myself and any dependants listed in this application. Where a dependant is an adult, I confirm that I have made them aware of these terms and that they have agreed to be bound by them.
- I undertake to obtain the necessary consents from any of my dependants to whom these terms and conditions and rules may apply and hereby indemnify Multiply against any claim which may arise as a result of my failure to do so.
- I consent to the recording of all conversations between me and Multiply and all information obtained through these conversations will form part of Multiply's records. I also consent to all these records remaining the sole property of Multiply.
- I acknowledge that Multiply reserves the right to cancel the membership applied for in this application if I or any of my dependants breach any of the terms and conditions or rules of Multiply Engage Plus which are subject to change from time to time.
- I understand that I will receive mandatory communication from Multiply as a legal requirement of my membership and that I am able to review and update my communication preferences by visiting the terms and conditions on the Multiply website.
- I understand that I may contact the Multiply call centre on 0861 88 66 should I wish to cancel my membership.
- If I have a complaint related to the product or services received, I understand that I should first refer the complaint to Multiply by calling 0861 88 66 00 or emailing multiply@momentum.co.za to resolve the complaint according to the internal complaints processes. If I am not satisfied with the outcome of the complaint, I understand that I may refer the complaint to the National Consumer Commission by calling 012 428 7000 or emailing complaints@thenc.org.za.
- I declare that the answers that I have provided in this application are true and complete. I understand that if my dependants and I are accepted as members of Multiply Engage Plus, my answers on this application will form the basis of the membership. I understand that it is my responsibility to ensure that the details provided in this application are true and complete for myself and my dependants, even if this application was completed by any other third party on my behalf.

Section 5: Protection of personal information

Multiply, part of Momentum Metropolitan Holdings Limited, will keep your personal information confidential and will adhere to the Protection of Personal Information Act 4 of 2013 when processing your personal information. Multiply requests your consent to collect, process and share your personal information for the purposes set out below. While your consent is voluntary, it is a requirement for membership to Multiply.

1. I confirm that I am authorised to give consent on behalf of my dependants and that I have their permission to share their personal information with Multiply and any other person authorised in terms of this application. Where I give consent for a minor, I confirm that I am a competent person in respect of such a minor, and I have the authority to give consent for them.
2. I authorise and give consent to Multiply to collect, store, collate, process, and share my personal information and that of my dependants for purposes of my Multiply membership and the administration thereof and for fraud prevention, monitoring, analytical reviews and statistical purposes.
3. I hereby authorise and give consent to Multiply to share my personal information, including health information and that of my dependants, with my medical scheme, its administrator, and any other third party or business partner with whom I and/or my dependants have a contractual relationship, where such sharing is necessary for the administration of my Multiply membership or the fulfilment of related benefits.
4. I acknowledge that my dependants and I must give Multiply all information and supporting evidence that may be required from time to time. I authorise Multiply to obtain any information they may require concerning me or any of my dependants in relation to my Multiply membership from any person, including the medical scheme to which my dependants and I belong and/or its administrator. I consent to that person providing and instruct that person to provide Multiply with this information on request. I waive the provisions of any law or regulation that restricts the disclosure of this information.
5. I have the right to withdraw my consent to have my personal information processed provided that the lawfulness of the processing of my personal information before my withdrawal will not be affected.
6. I have the right to object on reasonable grounds relating to my particular situation, to the processing of my personal information unless processing is required by law.
7. I understand that if I fail to provide the personal information required or if I am not willing to agree to the processing of my personal information, then Multiply will not be able to offer me the products or administer them.
8. I understand that I have the right to request my personal information which is under the control of Multiply provided that I furnish adequate identity and that a fee may be charged for this service.
9. I have the right to request Multiply where necessary, to correct or delete my personal information that is inaccurate, irrelevant, excessive, outdated, incomplete, misleading, or obtained unlawfully.
10. I consent to my personal information and that of my dependants being shared within Momentum Metropolitan Holdings Limited and its subsidiaries and Multiply service providers for the purposes related to my membership and to enable Multiply to allocate benefits which may include various discounts and cashbacks, as well as communication about Multiply Engage Plus.
11. I agree that Multiply may use my information for the purpose of marketing (including direct marketing) of products and services offered by Momentum Metropolitan Holdings Limited and its subsidiaries. Tick here if you do not wish to receive any direct marketing. ☐
12. If I have a complaint related to the processing of my personal information, I understand that I should first refer the complaint to Multiply by calling 0861 88 66 00 or emailing multiply@momentum.co.za to resolve the complaint according to the internal complaints processes. If I am not satisfied with the outcome of the complaint, I understand that I may refer the complaint to the Information Regulator. The numbers for general enquiries are 0800 017 160/010 023 5200. If I am not satisfied with the outcome of the complaint, I understand that I need to complete the prescribed POPIA form 5 downloadable from <https://acrobat.adobe.com/home/infoeregulator.org.za> and send it to POPIAComplaints@infoeregulator.org.za.
13. The full privacy policy can be accessed at <https://www.multiply.co.za/engaged/privacy-policy>.
14. I declare that all my personal information and that of my dependants supplied to Multiply is accurate, up to date, not misleading and that it is complete in all respects and will be held and/or stored securely for the purpose for which it was collected and that I will immediately advise Multiply of any changes to my personal information and that of my dependants should any of these details change.

Name of main member

Signature of main member

Date

D	D	-	M	M	-	2	0	Y	Y
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Section 6: Financial adviser (if applicable)

Name	Broker house code	Financial adviser code	Commission reference number	Commission split %	Servicing adviser
					☐
					☐

Campaign name

Combo sale (Multiply + another product)

Yes

☐

No

☐

Signature of servicing financial adviser

Date

D	D	-	M	M	-	2	0	Y	Y
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